



## **IgeaCare provides communication solutions for assisted living community**

Toronto, ON: January 18, 2010. Cypress Court in Mesa Arizona has chosen to partner with IgeaCare Solutions in order to provide a state of the art Nurse Call Solution for its Arizona-based assisted living community. The facility will use pocket paging, an apoloDS reporting system, IgeaTrak call recording and door monitoring tools allowing caregivers to be aware of resident needs at all times.

Administrators at Cypress Court identified a need to replace its existing nurse call system with an easy to use solution that would improve communications between its residents and staff members. The previous nurse call system was failing, and replacement parts and service were no longer available, leaving the system vulnerable to failure.

"We at Cypress Court were interested in providing our residents with a state-of-the-art nurse call system which included features such as voice communication, call recording, and reliable support. We found such a product with IgeaCare," said Kevin Yirak, Regional Accountant, Cypress Court at Mesa.

In order to maintain its high level of resident care and safety, the facility has implemented a number of IgeaCare communication solutions.

The pocket paging solution enables the site to provide the care that is needed without the noise or lights that are sometimes involved in a nurse call solution. It is seamless communication from the resident to the caregiver allowing quick response to residents' needs.

The apoloDS server allows the site to incorporate many different notification types, including pagers, email, telephone, cordless phones, etc. This way when a nurse call event occurs, if a Caregiver is working with another resident, there is a back-up solution in place to notify additional staff of the resident's call for assistance. apoloDS also provides reporting that is necessary to monitor care and staffing levels giving the administrators information they need for proper management of their community.

Added devices to each door inform caregivers when the doors have been breached allowing them to investigate. Also, call boxes at each door allow staff to secure the doors at night and be fully aware of anyone entering or exiting.

Cypress Court has also installed the IgeaTrak Call Recording solution, giving staff the ability to monitor nurse calls as they are happening and ensuring the residents are always being given the highest level of care. This system also allows administrators to run reports and manage staffing levels as deemed necessary by the amount of calls received during peak times.

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“IgeaCare is proud to be affiliated with a company that is so dedicated to offering the best possible tools to their staff. The superior care that the residents receive is nothing short of extraordinary, and we are pleased to be a part of that,” said Michael Rochon, CEO, IgeaCare Solutions.

### **About Cypress Court at Mesa**

Cypress Court at Mesa is a vibrant assisted living community offering services and accommodations for those seeking assisted living, independent living, or memory care. We pride ourselves in operating a successful not-for-profit community, by consistently adapting to the changing needs of our residents, families, and community. Our mission is to provide superior care, services, and hospitality through a well-trained and dedicated staff while respecting the individual needs of each resident and family member.

### **About IgeaCare Solutions, Inc**

IgeaCare develops and manufactures state-of-the-art telephony-based communication solutions with a focus on the healthcare sector and other emerging markets such as public safety, education and government. Our technology coupled with our strategic partnerships, enables us to increase productivity and quality of care by providing a complete communication solution, by connecting all stakeholders in real time. Visit [www.igeacare.com](http://www.igeacare.com) for further information and details.

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