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## Mitel DataNet CommSource and IgeaCare Combine Technologies

### Delivering Advanced Personal Emergency Response and Unified Nurse Call Communication Solutions

IgeaCare Solutions is proud to announce the much awaited health-care targeted strategic alliance with Mitel DataNet CommSource (Mitel). This alliance has been formed specifically to provide an integrated, telephony-based, nurse call solution to Mitel's resellers and their customers. This agreement reinforces Mitel's increased commitment to the HealthCare vertical by offering a [Personal Emergency Response](#) solution combining Mitel's extensive Unified Communications offerings with IgeaCare's newly launched intelligent, telephony-based, [nurse call solutions](#).

Integrating seamlessly with Mitel IP communications platforms and peripherals, the IgeaCare/Mitel solution consists of a room based, wall mounted or tabletop nurse call emergency monitoring unit, delivering five nines reliability and end-to-end communications by connecting to a central IP communications system: the Mitel Communications Director. The solution provides further unified communications and reporting functionality through IgeaCare's affordable [apoloDS™ middleware](#). The apoloDS provides unified connectivity to multiple front-and-back end data and communication networks and devices such as: iPhones & RIM Blackberry Smartphone's; wireless phones; email; pocket and the new RIM based pagers. This interconnectivity between the phone system and these devices deliver escalation of event-based triggers, dynamic staffing assignments and voice-based communications, addressing any facility's patient/resident monitoring and communication requirements.

"With an aging population driving the demand for more long-term care services and a greater international focus on the quality of care provided by healthcare facilities, we anticipate demand for our unified nurse call communication solution to grow considerably," says Ryan Donovan, general manager Mitel DataNet CommSource. "This alliance with IgeaCare gives Mitel's resellers and customers access not only to an existing, proven nurse call system which helps healthcare facilities improve patient care and improve efficiency of their staff; but also, assured access to IgeaCare's new and [innovative technologies](#) in the future."

Mitel resellers leveraging the Mitel/IgeaCare Unified Nurse Call Solution will be able to address the day-to-day emergency communication requirements within a wide array of HealthCare facilities such as: nursing homes, assisted-living facilities, hospitals, and long-term care facilities. The Mitel/IgeaCare solution delivers nurse call, locating, door security, escalation, notification, nurse assignment, reminders, scheduling, telephone communications, wireless communication and local/long distance services to each facility. Programmable and easy-to-use, the Mitel/IgeaCare unified nurse call communication solution requires minimal specialized training and can provide a [demonstratable ROI](#) to any facility. In addition, it allows Mitel's resellers to extend their market reach into the lucrative health care vertical.

Voice-based, real-time event notification, event driven connectivity and facility-wide monitoring capabilities are three of the key features of the Mitel/IgeaCare nurse-call solution. Facilities can now measure staff responsiveness and capture detailed patient reports improving

communication between the facility, residents and their family members. The unified nurse call communication solution provides an improved quality of care for the patient or resident through the utilization of voice and IgeaCare's event notification and escalation system.

"IgeaCare Solutions has been mandated to design, deliver and support innovative products to better leverage a company like Mitel's technological innovation as it becomes available" says Michael Rochon, CEO IgeaCare Solutions. "We commit to work with our partner's technical design teams to be best positioned to leverage, integrate, and deploy seamlessly superior, voice-based, personal and institutional emergency response, fall down and locating solutions based on Mitel's core competency: its communication platforms."

Mitel and IgeaCare envision the "twinning" of their technologies will deliver a much required voice-based, nurse call solution designed specifically to improve resident safety, while at the same time reducing the cost of delivering improved care that is unlike any other competing provider in the nurse call industry: the only truly unified nurse call communication system.

### **About IgeaCare Solutions, Inc**

IgeaCare develops and manufactures state-of-the-art communication solutions with a focus on the healthcare sector and other emerging markets such as public safety, education and government. Our technology coupled with our strategic partnerships, enables us to increase productivity, safety and quality of care by providing a complete communication solution - connecting all stakeholders in real-time.

**For more information, please email [info@igeacare.com](mailto:info@igeacare.com) or visit our website at [www.igeacare.com](http://www.igeacare.com).**